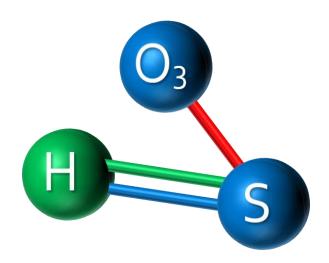
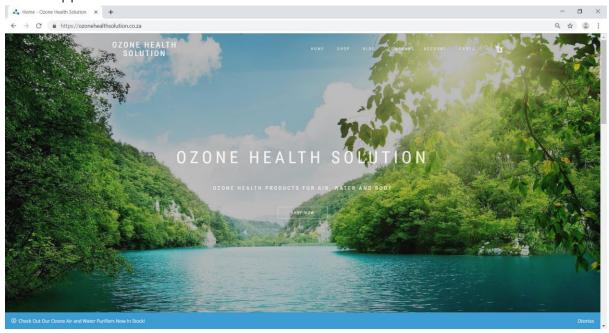
# Purchasing from the Online Store

www.ozonehealthsolution.co.za

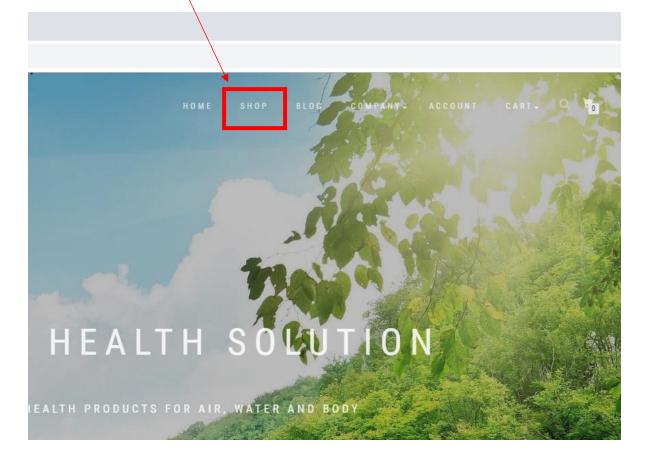
## How to Purchase Online



1) Navigate to <a href="https://ozonehealthsolution.co.za">https://ozonehealthsolution.co.za</a> and the following page should appear

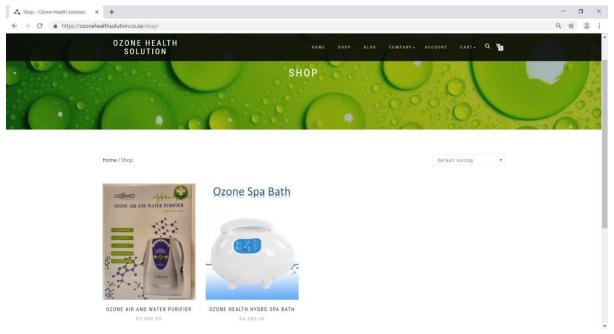


2) Click on the **Shop** option in the centre of the top header bar to navigate to the shop page

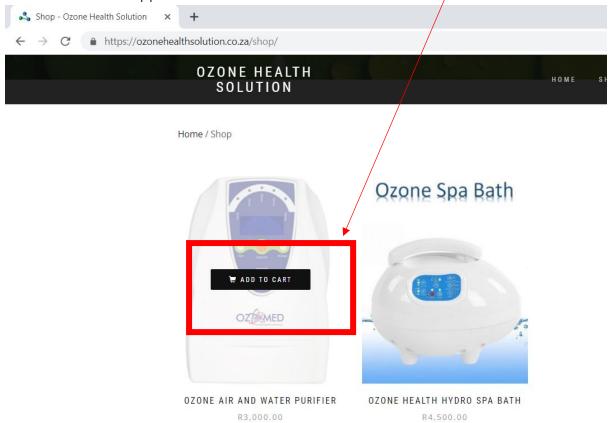


3) Once the shop page has been loaded, a list of products offered by *Ozone Health Solution* will be presented

(This view and the processes following are also accessible via the home screen)



4) By hovering over a shop product with the **mouse**, an **"Add to Cart"** option button will appear



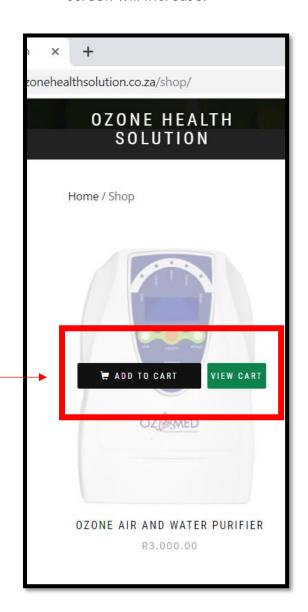
5) By clicking on the "Add to Cart" option button, a second option button titled "View Cart" will now appear.

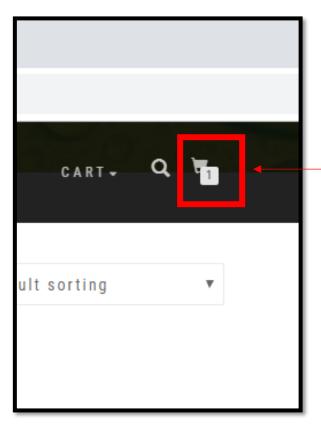
A cart is the digital representation of a shopping basket / trolley.

By clicking "Add to Cart", an item is digitally added to your online shopping basket.

This can be confirmed by viewing the *trolley* icon on the right hand side of the top navigation bar.

As more items are added to the cart, the counter on the right hand side of the screen will increase.

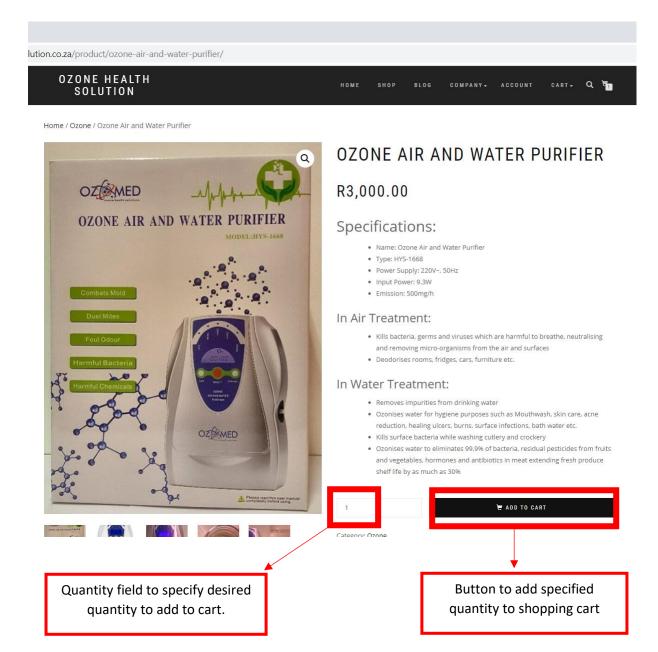




A second item of the same type can be added to the cart by clicking on the "Add to Cart" option button once again.

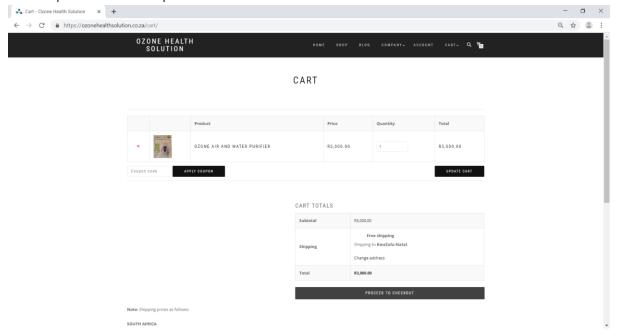
The counter on the right hand side of the screen will then increase.

6) <u>Alternatively</u>, clicking on the shop product / item will present a page showing details of the selected product.



This page has the option to add the product to your current shopping cart ("Add to Cart" button) as well as a field to specify the quantity of the product required.

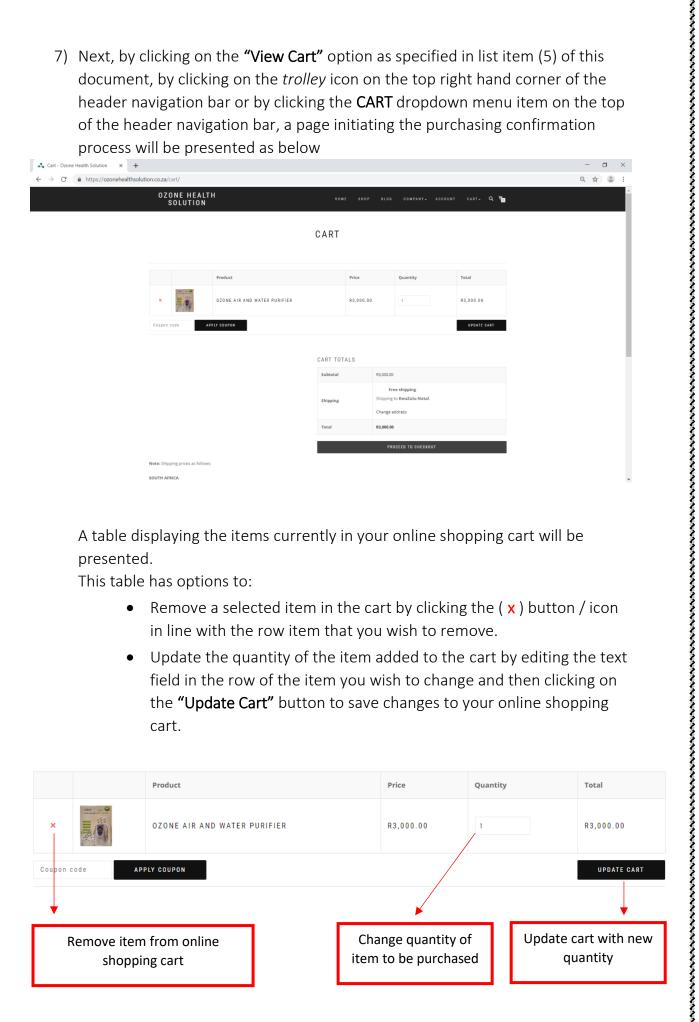
By further adding products to the cart in this way, the counter on the right hand side of the screen will also increase. 7) Next, by clicking on the "View Cart" option as specified in list item (5) of this document, by clicking on the trolley icon on the top right hand corner of the header navigation bar or by clicking the CART dropdown menu item on the top of the header navigation bar, a page initiating the purchasing confirmation process will be presented as below



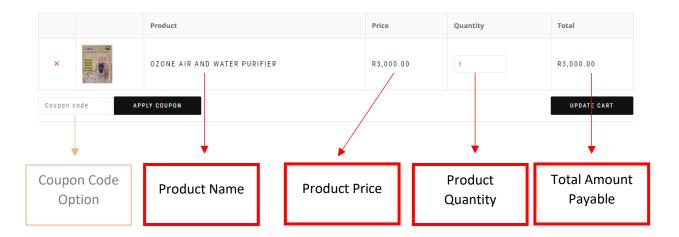
A table displaying the items currently in your online shopping cart will be presented.

This table has options to:

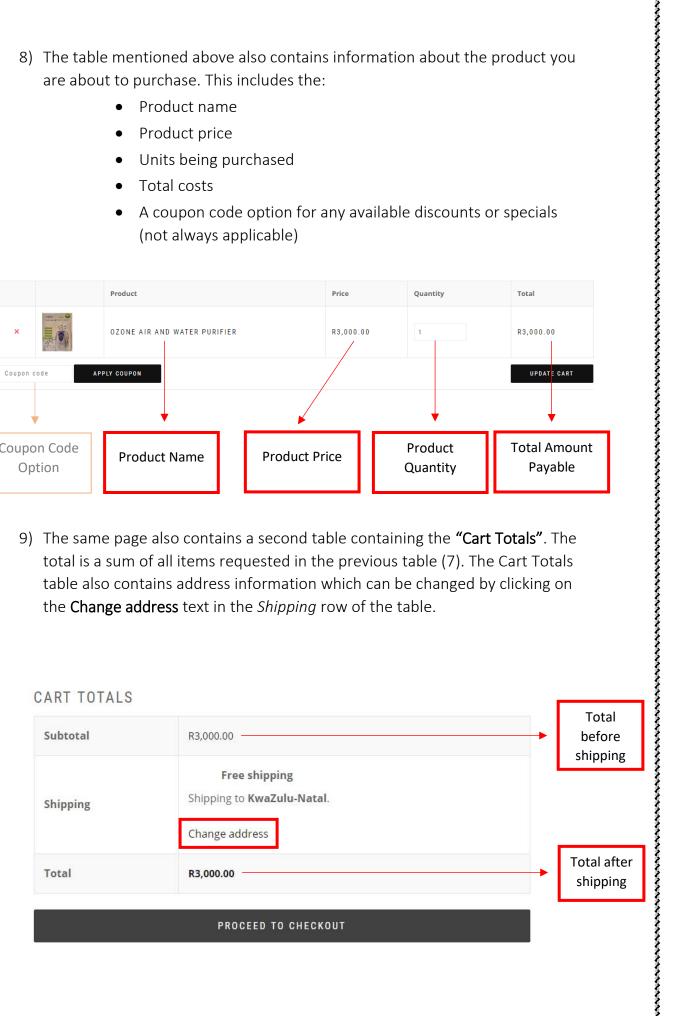
- Remove a selected item in the cart by clicking the (x) button / icon in line with the row item that you wish to remove.
- Update the quantity of the item added to the cart by editing the text field in the row of the item you wish to change and then clicking on the "Update Cart" button to save changes to your online shopping cart.



- 8) The table mentioned above also contains information about the product you are about to purchase. This includes the:
  - Product name
  - Product price
  - Units being purchased
  - Total costs
  - A coupon code option for any available discounts or specials (not always applicable)

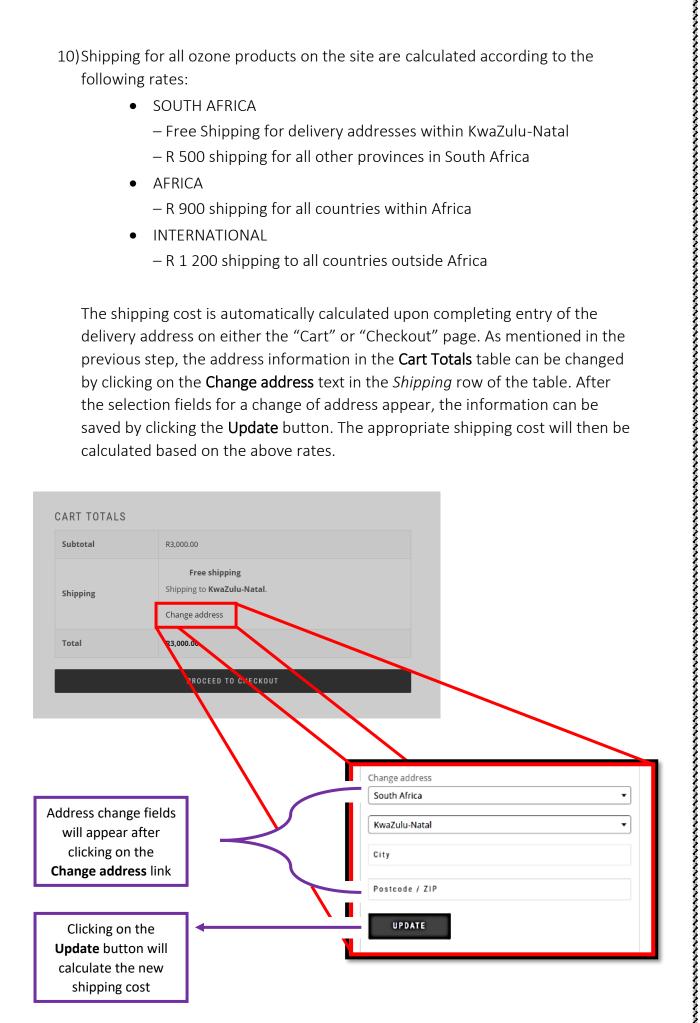


9) The same page also contains a second table containing the "Cart Totals". The total is a sum of all items requested in the previous table (7). The Cart Totals table also contains address information which can be changed by clicking on the Change address text in the Shipping row of the table.



- 10) Shipping for all ozone products on the site are calculated according to the following rates:
  - SOUTH AFRICA
    - Free Shipping for delivery addresses within KwaZulu-Natal
    - R 500 shipping for all other provinces in South Africa
  - AFRICA
    - R 900 shipping for all countries within Africa
  - INTERNATIONAL
    - R 1 200 shipping to all countries outside Africa

The shipping cost is automatically calculated upon completing entry of the delivery address on either the "Cart" or "Checkout" page. As mentioned in the previous step, the address information in the Cart Totals table can be changed by clicking on the Change address text in the Shipping row of the table. After the selection fields for a change of address appear, the information can be saved by clicking the **Update** button. The appropriate shipping cost will then be calculated based on the above rates.

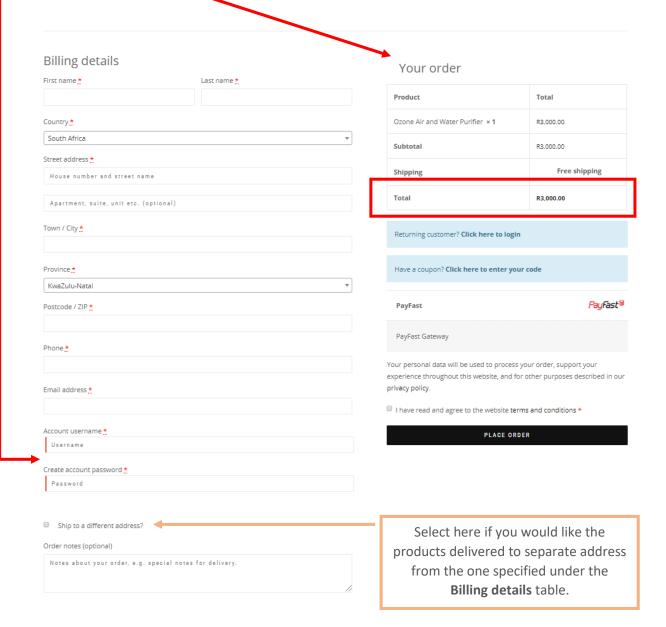


11) By clicking on "Proceed to Checkout" button on the previous frame, the following Checkout page will appear. This checkout page requires information for both billing and delivery purposes.

The required information can be categorised as follows:

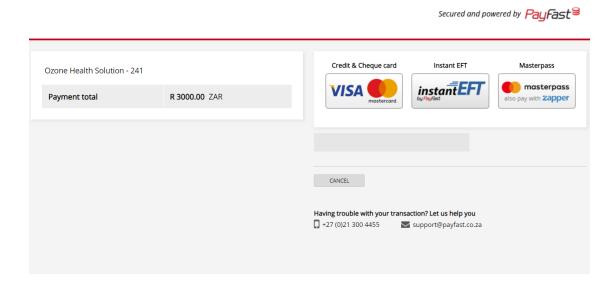
- Personal Information
- Residential Information (for delivery purposes)
- Contact Information (for updates on the state of the product purchase)

A username and password will allow you to log into the ozonehealthsolution site and track the status of your order purchase. All fields with an \* are mandatory. The payment provider is PayFast which allows for debit card, credit card and EFT purchases online. By clicking on the "Place Order" button you will be redirected to the secure online platform to make payment based on the total in the Your order table.



#### 12) Payment

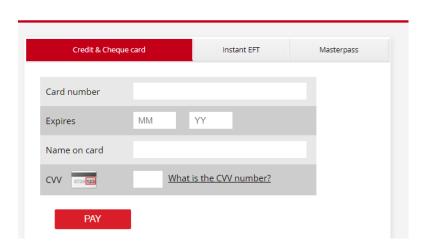
By clicking on the "Place Order" option, the payment options Credit & Cheque Card, Instant EFT and MasterPass will appear as below.



The following fields for payment will appear once a payment option has been selected:

Secured and powered by Paufast

#### Credit & Cheque card



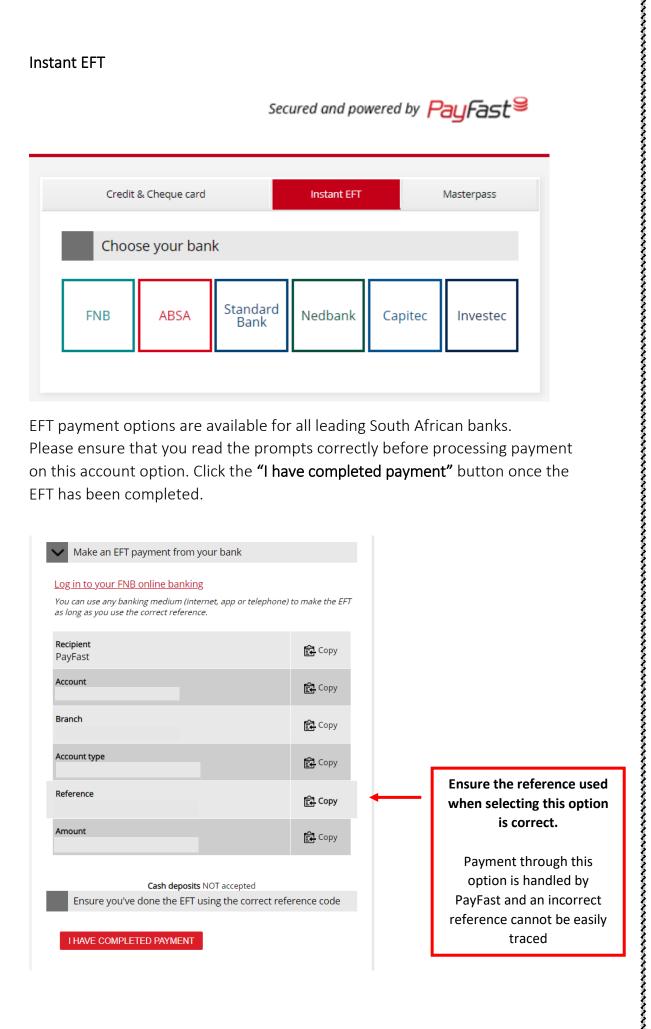
This option allows for payment via credit card which will authenticate via OTP for a secure payment purchase.

#### Instant EFT

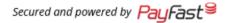
### Secured and powered by PayFast

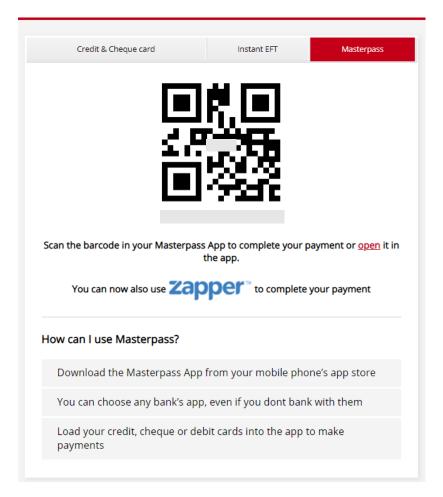


EFT payment options are available for all leading South African banks. Please ensure that you read the prompts correctly before processing payment on this account option. Click the "I have completed payment" button once the EFT has been completed.



#### Masterpass





The Masterpass option allows payment through the Zapper App or payment platform by means of scanning a QR code.

- 13)Once a payment has been completed using any of the above mechanisms, you will be redirected back to the **ozonehealthsolutions** site where a confirmation page on completion of your purchase will be received.
- 14)Once payment has been completed, 2 emails will be automatically generated to the provided email address which contain an **invoice** for the purchase of the product and **username** and **password** details respectively.
- 15) You will also be **logged in** into the *ozonehealthsolution* site after payment is completed under the *username* provided.

Thank You for considering Ozone Health Solution